

Dear Bellegrove patient,

We are all in a unique time with regards to the Coronavirus. As a surgery we are working tirelessly to ensure your visit to us is safe and that our surgery is maintained in a clean state for you and the rest of our dedicated team.

As a surgery we have significantly increased our cleaning frequency ensuring surgeries AND frequently touched points are wiped down even more.

We are regularly checking and adhering to advice from the government, British dental association as well NHS England and Public health England to ensure we are all safe.

So, here's how you can help us:

Before appointment:

Before you attend your appointment be sure to check on the up to date government advice given on

<https://www.nhs.uk/conditions/coronavirus-covid-19/>

Please stay at home if you have either:

- **A high temperature in excess of 37.8 degrees**
- **A new continuous cough-this means you have started coughing repeatedly**

You must self-isolate for 7 days and family members in same household should stay at home for 14 days from the day the first person got symptoms

There is also up to date information on our Facebook page as well as our website.

Please help keep our patients and team safe.

If you are in any doubt whether you should attend a booked appointment please call 111 for advice. If you are still in any doubt please rebook your appointment.

You will not be penalised or taken off our books if you have to cancel. We understand.

At your appointment:

Please use hand sanitiser on arrival. This is located at both reception stations.

You will be asked to read a flier on arrival reminding you of Coronavirus symptoms. If you answer, yes to any Coronavirus symptoms respectfully you will be asked to rebook your appointment from home.

Magazines and display information has been temporarily removed or minimised. Sorry

Please ensure we have correct contact details for you, preferably a mobile number. This is just in case we have to cancel your booked appointment for any reason.

We hope you understand that the above measures are necessary to ensure we can deliver a service to you. It's very important we all work together. Thank you taking the times to read this.

Bellegrove Dental Surgery team